



2009 New Call Menu Options for 877 GoBally Customer Support Line

On February 17, 2009, we are changing our 877 GoBally customer support line's menu prompts, to allow our expanding and multi-lingual customer base faster access to the support experts that can provide service. Below is a quick reference of these new menu prompts:

Press # 1 - For Technical Support or Service on your Bally Products

Press #1 – Systems Technical Support

- Press # 1 - ACSC
 - Press # 1 - ACSC-CMS
 - Press # 2 - ACSC-SMS
- Press # 2 - CMS400
- Press # 3 - SDS
- Press # 4 - CMP
- Press # 5 - BMC
- Press # 6 - MCC
- Press # 7 - Bally One System
- Press # 8 - Mexico Gaming Systems
- Press # 9 - Bally Cool Sign

Press #2 - For Technical Support or Service on your Bally game including Central Determination, Class 2 and Lottery Class 3 gaming.

- Press #1 - For service on your Bally Game
- Press #2 - For Game Technical Support
- Press #3 - For technical support or service on Central Determination, Class 2 and Lottery Class 3 gaming.

Press #3 – For Technical Support or Service for Central Site Wide Area Progressives

- Press # 1 - Corporate Central Sites covering NV, LA, and ALL Native American customers.
- Press # 2 - Mississippi Central Site
- Press # 3 - Atlantic City Central Site

Press # 2 - Bally Parts

- Press # 1 - Order Game Parts
- Press # 2 - Order System Parts

Press # 3 - Company Directory

Press # 0 - Bally's Las Vegas Corporate Operator